ONGOING GROUP MAKE-UP LESSONS

Make-up lessons may be scheduled via the **Parent Portal** or by contacting us at **(719) 400-7450** or **trainingcenter@pikespeakathletics.com**. We recommend contacting us for available spots day-of or the day before you wish to schedule your make-up for best availability of options.

Please note:

- Make-up lessons are not guaranteed and are offered on a space available basis.
- Families may make-up 2 missed lessons each month.
- Make-up lessons may be completed at any time by swimmers who are currently enrolled in group lessons.
- Make-up lessons may not be converted to tuition credits for future tuition or refund.
- Missed make-up lessons with less than 24-hour notice are not eligible for make-up.

*Private lesson make-ups may be requested and offered based on instructor availability for \$31 (regular group lessons) or \$13 (mini group lessons).

WITHDRAWAL

Our Ongoing Group Lessons program auto-enrolls swimmers each month to secure your swimmer's spot ongoing. Tuition for all programs is processed on the 16th of the month prior to said program. Ex: April tuition is processed on March 16th.

If you wish to withdraw for any reason, please submit an online withdrawal form no later than the 15th of the month prior to ensure your family is dropped and not billed.

Please note,

- In-person verbal notice, emails, and phone calls are not accepted in lieu of a withdraw form.
- Withdrawals submitted after the 15th will apply to the following month.



WITHDRAW FORM HERE